

CSS Forgot Password & Username Tutorial

Welcome to the CSS Forgot Password & Username Tutorial. This Self Observation Tool will guide you through how to reset your Password and Username.

Claimant Self Service Logon

User Logon

Be sure to check your Claimant Homepage 2 to 3 times per week to avoid delays in your benefits!

Username*

Password*

Logon

[New User?](#)[Forgot Password?](#)[Forgot Username?](#)DWD News for Uplink Users 7

1099G

Job Opportunities

Treasury Offset Program

Unemployment insurance recipients can choose to have both federal and state income taxes withheld from benefits

Reset Passwords to Login

New Requirement to Receive Unemployment Insurance Benefits Starting October 2013

Make Sure to Validate Your Address

To reset your password, go to the Claimant Self Service Logon page and click on the Forgot Password button.

Forgot Password

In order to reset your password, you must correctly enter the information requested below.

Fields marked with an asterisk * are required.

Social Security Number *

 - - 

Username *

Date of Birth *

mm/dd/yyyy



(mm/dd/yyyy)

If you are not able to answer these questions to reset your password, you must contact the Department of Workforce Development at 1 800 891 6499.

[Exit to Logon Screen](#)

[Submit](#)

Enter your Social Security Number, Username, and Date of Birth in the required fields. Once you have entered the information click the Submit Button.

If you are not able to answer these questions to reset your password, you must contact the Department of Workforce Development at 1-800-891-6499.

Forgot Password

In order to reset your password, you must correctly enter the information requested below.

Fields marked with an asterisk * are required.

Social Security Number *** - ** - 0402

Username dmcdowell0402@gmail.com

Date of Birth 06/28/1983

Security Question What is your father's middle name?

Security Question Answer *

If you are not able to answer these questions to reset your password, you must contact the Department of Workforce Development at 1-800-891-6499.

[Back](#)

[Submit](#)

Next you will answer the security question and click the Submit button. Again, if you are not able to answer the question to reset your password, you must contact the Department at 1-800-891-6499.

Update Account

Due to ongoing updates to the uplink application we now require all users to maintain a unique email address. The email account you link to your account will become your User Name for logging into the system. We will also be introducing security features that are tied to this email account such as password recovery and Account Activity notifications. If you do not currently have a unique email address please visit our Email FAQ page [here](#) to learn how to get an email address.

Fields marked with an asterisk * are required.

Update Account Details

Email Address *	<input type="text" value="jMCDOWELL0402@G"/>	Confirm Email Address *	<input type="text" value="Confirm Email Address"/>
Create a Password *	<input type="password" value="....."/>	Confirm Password *	<input type="password" value="....."/>
Security Question *	<input type="text" value="What is your father's middle name?"/>		
Answer *	<input type="text" value="Mickey Mouse"/>		

Personal Information

First Name	<input type="text" value="CLARK"/>	Middle Initial	<input type="text" value="M"/>
Last Name	<input type="text" value="KENT"/>	Suffix	<input type="text" value=""/>
SSN	<input type="text" value="....."/>	Date of Birth	<input type="text" value="06/28/1983"/>
			(mm/dd/yyyy)

[Exit to Logon Screen](#)

[Update Account](#)

Due to ongoing updates to the Uplink application, we now require all users to maintain a unique email address. The email address you link to your account will become your Username for logging into the system. We will also be introducing security features that are tied to this email address, such as password recovery and Account Activity notifications. If you do not currently have a unique email address, you can visit the Email FAQ page by clicking the blue [here](#) link to learn how to create a free email address.


Under the Update Account Details and Personal Information section, enter all the required data marked with an asterisk *. Once everything is entered click the Update Account button.

Create Account Confirmation

*** STOP ***

Please take time to check your **Social Security Number** and **Date of Birth**.
This information will be verified with the Social Security Administration.
If you need to correct the information displayed below, please click **Edit**.
If your information is correct and you would like to continue, click **Confirm Account**.

Account Summary

Social Security Number *** - ** - **** 

Date of Birth 06/28/1983

First Name CLARK

Middle Initial M

Last Name KENT

Suffix

Email Address DMCDOWELL0402@GMAIL.COM

Security Question What is your father's middle name?

Answer ***** 

*After selecting "Confirm Account" below and agreeing to our terms of service, an email will be sent to the email address you provided.
To continue with the registration process you must first access the email.*

Exit to Logon Screen

Confirm Account

Edit

Please take the time to confirm your Social Security Number and Date of Birth. This information will be verified with the Social Security Administration. If you need to correct the information displayed, please click the Edit button.

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Resources

INDIANA
WORKFORCE
DEVELOPMENT

WorkOne

Claimant Self Service Logon

User Logon

Be sure to check your Claimant Homepage 2 to 3 times per week to avoid delays in your benefits!

Username*

Enter email address

Password*

Enter Password

Logon

New User?

Forgot Password?

Forgot Username?

DWD News for Uplink Users

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INDIANA
WORKFORCE
DEVELOPMENT



WorkOne

https://qata.dwd.in.gov/CSS/CSForgotUserName.html?_it=

CSS UJM01 21:53 20160324 19:41 QATA

To reset your Username, go to the Claimant Self Service Logon page and click on the Forgot Username button.

Forgot Username


In order to reset your username you must correctly enter the following information

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Social Security Number *

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Date of Birth *

 
(mm/dd/yyyy)

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[Submit](#)

Enter your Social Security Number, Username, and Date of Birth in the required fields. Once you have entered the information click the Submit Button.

If you are not able to answer these questions to reset your Username, you must contact the Department at 1-800-891-6499.

Forgot Username

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Date of Birth 06/28/1983

Security Question What is your father's middle name?

Security Question Answer *

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[Back](#)

[Submit](#)

Next, you will answer the security question and click the Submit button.

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Email Address *	<input type="text" value="DMCDOWELL0402@G"/>	Confirm Email Address *	<input type="text" value="Confirm Email Address"/>
Create a Password *	<input type="password" value="....."/>	Confirm Password *	<input type="password" value="....."/>
Security Question *	<input type="text" value="What is your father's middle name?"/>		
Answer *	<input type="text" value="Mickey Mouse"/>		


Personal Information




First Name	<input type="text" value="CLARK"/>	Middle Initial	<input type="text" value="M"/>
Last Name	<input type="text" value="KENT"/>	Suffix	<input type="text" value=""/>
SSN	<input type="text" value="....."/>	Date of Birth	<input type="text" value="06/28/1983"/>
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Resources   

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Account Summary

Social Security Number *** - ** - **** 

Date of Birth 06/28/1983

First Name

CLARK

Middle Initial

M

Last Name

KENT

Suffix


Email Address

DMCDOWELL0402@GMAIL.COM

Security Question

What is your father's middle name?

Answer


***** 


After selecting "Confirm Account" below and agreeing to our terms of service, an email will be sent to the email address you provided.
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Edit







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If the information is correct and you would like to continue, click the Confirm Account button.

This will conclude the CSS Forgot Password & Username Tutorial, again if you have any questions please feel free to contact us by phone , email, mail, or Web Chat.